

A. Data of Complaints Against ATSL as Debenture Trustees (DTs) for the month of August 2024

Data for the month ending August 2024

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month^		Average Resolution time^^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

B. Data of complaints in respect of Non-Convertible Debt Securities dealt by ATSL as Debenture Trustees (DTs) for the month of August 2024

Data for the month ending August 2024

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending \$	Resolved**	Pending at the end of the month^		Average Resolution time^^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	1	1	0	1	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	1	1	0	1	0	

**Should include complaints of previous months resolved in the current month, if any.

^Should include total complaints pending as on the last day of the month, if any.

^^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

\$	Name of the issuer	No. of compliants	Reason for Pendency
	SREI Equipment Finance Limited	1	SCORES Complaint dated 27.08.2024- ATSL has received complaint regarding non-receipt of payment as per the approved Resolution Plan of National Asset Reconstruction Company Ltd. ATSL filed the Action Taken report on the SCORES portal on 02.09.2024. On 04.09.2024 the investor closed the complaint on the SCORES.

#Month – wise complaints data on half yearly basis (on aggregate basis)

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	March, 2024	0	2	1	1
2	April, 2024	1	4	3	2
3	May, 2024	2	0	1	1
4	June, 2024	1	0	1	0
5	July, 2024	0	1	1	0
6	August, 2024	0	1	0	1
	Grand Total		8	7	1

#The information includes complaints from A+B as above

Trend of annual (Financial Year) disposal of complaints

SN	Year	Carried	Received	Resolved	Pending
1	2020-21	155	199	90	264
2	2021-22	264	149	204	209
3	2022-23	209	16	32	193
4	2023-24	193	18	210	1
5	2024-25	1	6	6	1
	Grand Total		388	542	1